Smart tech for security

By Sudipta Dev on October 2, 2016

Technology has been increasingly playing an important role in various aspects of hotel operations, including the critical function of security. The Indian hospitality sector has witnessed significant changes in the last seven-eight years with the adoption of many technology solutions which gives teeth to physical security. After the 26/11 attacks the overall security was beefed up in hotels across the country. It is no more just a man guarding the hotel premises, but a mix of manpower and technology deployment being extensively used by the hospitality sector. “Guarding is one part, there is also extensive deployment of electronic and CCTV solutions. Hotels have made a lot of CAPEX investment to upgrade their security systems to be at a situation where they are in a better position to encounter any threats,” says Rajat Khurana, director, business services, TOPSGRUP, a leading security services company in India. These range from the ubiquitous boom barrier and bollards with X-rays to IP based CCTV cameras and sophisticated video analytics.